



RE: Service Restoration Update

We continue to monitor the COVID-19 situation to make sure we are doing the right thing for the communities we serve. This includes working closely with public health experts and other advisors as well as adhering to CDC and OSHA guidance and following state governmental declarations of emergency and stay-at-home orders.

Today we announce that effective April 27th, we are reinstating regular yard waste collection. For safe and efficient service, please follow these instructions:

- Yard waste must be in biodegradable paper bags or loosely placed into a 35-gallon or smaller can that is clearly marked YARD WASTE ONLY.
- Ensure all bags or cans weigh less than 50 pounds and do not contain any rocks, dirt or sod.
- Branches and twigs smaller than 2" in diameter must be placed in bundles no larger than 2' by 4' long or 50 pounds per bag or bundle.
- Absolutely no plastic bags, tree stumps, or demolition and/or construction debris will be accepted.

Additionally, Republic will also be reinstating bulk collection. (e.g. couch, television, mattresses, carpet, etc.). Each residence is limited to one (1) bulk item per week.

** Please do not place trash or recycle material in cardboard boxes. All cardboard must be broke down to fit in your recycle bin or cart. If your community uses Republic provided trash carts all additional bagged trash should be placed next to your cart, not on top. **

As Republic continues to observe social distancing guidelines our drivers start times will continue to vary. Please make sure that all material intended for pick-up is at the curb by 6:00 AM or the night before. As we will make every effort to service your community as normal, please be aware that due to the anticipated heavy volumes in the first few weeks of the regular service resumption your pick-up may be delayed or may not take place on your regularly scheduled collection day. Also, please note that in an effort to get through the entire community there is a possibility that not all of your material will be picked up same day.

Thank you for your patience during these very challenging times. The future of this pandemic cannot be predicted, but we are working hard to make sure our customers receive the highest quality customer service and that there are minimal service disruptions during this time. Republic is committed to continuing to provide best in class service.